



Jefferson Transit  
(504) 818-1077  
[www.jeffersontransit.org](http://www.jeffersontransit.org)

**CUSTOMER SERVICE ANNOUNCEMENT:**

Beginning **Sunday, November 4, 2018**, riders will be able to call one customer service phone number, **Ride Line (504-248-3900)**, to get information for both Jefferson Transit (JeT) and the New Orleans Regional Transit Authority (RTA).

The RTA call center will receive customer service calls for JeT as part of a joint effort by both transit systems to improve regional transit service between Jefferson Parish and the City of New Orleans, making the riding experience as seamless as possible for riders in the region.

Please call the **Ride Line (504-248-3900)** to get information related to schedules and routes. JeT riders can still call 504-367-7433 for lost-and-found, complaints, comments, and other non-schedule related issues. Riders can also reach JeT via email at [info@jeffersontransit.org](mailto:info@jeffersontransit.org).